

Ministry of the Attorney General

Court Services Division
Office of the Assistant Deputy
Attorney General

McMurtry-Scott Building
720 Bay Street, 2nd Floor
Toronto ON M7A 2S9
Tel.: 416 326-2611
Fax.: 416 326-2652

Ministère du Procureur général

Division des services aux tribunaux
Bureau de la Sous-procureure générale
adjointe

Édifice McMurtry-Scott
720, rue Bay, 2^e étage
Toronto ON M7A 2S9
Tél. : 416 326-2611
Télééc. : 416 326-2652

Our Reference #: A-2021-214

November 1, 2021

Katie W. Robinette, Executive Director, katie.robinette@fola.ca
Federation of Ontario Law Associations

Elizabeth A. Hall, Executive Director, ehall@oba.org
Ontario Bar Association

George Brown, President, president@opaonline.ca
Ontario Paralegal Association

RE: Justice Services Online Enhancements

Dear Members of the Legal Community:

I am writing to advise that the Ministry of the Attorney General (MAG) will be releasing additional enhancements to its Justice Services Online (JSO) platform.

The following enhancements will be deployed on November 15, 2021:

- A “Memo to Court Staff Regarding a Submission” document code will be included in the Family Submissions Online (FSO), the Civil Submissions Online (CSO) and the Small Claims Court Submissions Online (SCCSO) portals.

The purpose of the memo is to provide court staff with additional information when processing the document(s). The memo to court staff is akin to covering letters received with documents that are mailed in for filing or with instructions that filers give staff at the counter. In addition, the memo may also be used when documents are being resubmitted after being rejected. This is expected to reduce the number of subsequent rejections.

- Housekeeping updates to the Terms of Use.
- Several other housekeeping updates are also being made to all JSO portals, including:
 - Civil Claims Online (CCO): allows a filer to discontinue an action on

consent without having to upload an order and permits filings for cases with Simplified Rule (SR) and Estates (ES) case number extensions.

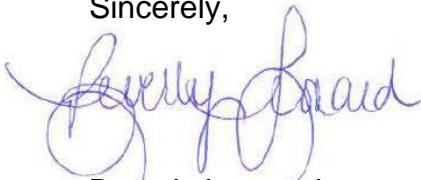
- SCCSO: provides a new document code "Form 11B: Default Judgment (re-submission, fee already paid)".

This iterative approach to JSO enhancements builds on earlier work and seeks to prioritize the user experience while minimizing disruption.

Please note that the legal community will continue to be informed of enhancements as they are released through notices to legal and paralegal associations.

If you would like to discuss this initiative, please contact Vaia Pappas, Director, Operational Support Branch at 416-326-2514.

Sincerely,



Beverly Leonard
Assistant Deputy Attorney General
Court Services Division

cc: Paula Reid, Assistant Deputy Attorney General & Chief Administrative Officer, Corporate Services Management Division

Vaia Pappas, Director, Operational Support Branch, Court Services Division

Peter O'Keefe, Director, Project Implementation Branch, Corporate Services Management Division